Puppet Health Check

Business challenge

IT executives are constantly striving to assure business continuity and increase the speed of delivery. Technology and staff changes can be disruptive to the business and, over time, impact the performance value received from software implementations like Puppet Enterprise.

A Puppet Health Check provides visibility into your Puppet Enterprise installation to give you a firm understanding of your current status and identify opportunities for more effective product use. Based on consultations with your teams and in-depth review of your Puppet Enterprise implementation, a Puppet consultant will assess the state of your environment, address challenges, and provide recommendations to support your team's goals.

Who will benefit?

Customers using Puppet Enterprise for at least 6 months who:

- Have undergone staffing or technology changes that may impact their use of Puppet Enterprise.
- Want an expert review of how they are doing, what they can do better, and what has changed with their Puppet implementation over time.
- Want an expert recommendation on next steps based on a review of their configuration management goals and areas of concern.

Customer benefits

- Expert review of Puppet Enterprise-related goals, systems, processes, and workflows
- Identify areas for improvement and learn how best to address them
- Guidance on infrastructure capacity and future growth
- Ensure your team is operating according to best practices

Expected outcomes

- Clear path forward to maximize ROI of your Puppet Enterprise installation in accordance with business and automation goals
- Technology alignment with desired business outcomes, including future growth
- Minimize business disruption resulting from staff turnover or technology changes

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What you can expect

Through a combination of stakeholder interviews, system inspection, and automated data gathering, a Puppet consultant will produce a report on your use of Puppet Enterprise. This report covers the state of your installation, conformance with best practices, workflow assessment, and recommendations for optimization.

The consultant will provide guidance on common concerns, including:

- Infrastructure capacity and future growth
- Workflows
- Module development and testing
- Security
- Backups and disaster recovery
- Classification and data

- Upgrade path
- Integrations
- Current and future platforms
- Broader infrastructure goals and automation requirements

Assumptions

- All services will be delivered remotely unless otherwise agreed prior to the engagement.
- Customer practitioner will be available to work with Puppet for the duration of the engagement.
- The engagement will be delivered in consecutive 8-hour days/40-hour weeks.
- The Puppet Engineer does not require direct access to customer systems or network.
- This service is for a single Puppet Infrastructure.